

How to Configure Alerts on SolarWinds IP Address Manager 4.3







Why is IP address alerting important?

A typical network comprises multiple network devices, servers, and user devices, which all need an IP address to function. With the number of devices increasing from tens to hundreds to thousands, administrators need to adopt a more proactive approach to monitoring and fixing network issues. Alerting plays a key role in reducing network downtime caused by IP-related issues. Administrators use alerts to proactively manage their IP address space. They do this by creating alerts triggered by specific conditions that can be sent via email or text message, saved as log files, and more. Quick-view dashboards that display relevant and real-time information also help admins quickly identify and troubleshoot IP issues.

Key benefits of using alerts

Alerts help reduce network downtime by notifying you of issues before they become real problems. Sometimes easily identifiable IP-related problems can cause network issues. Having access to timely alerts and relevant real-time information helps you avoid issues caused by:

- Duplicate IP addresses.
- IP address status changes not updated to DHCP and DNS servers.
- DHCP scope overlaps.
- Over- or under-provisioning IP addresses and DHCP scope and split scope address depletion.
- Errors created during DNS record creation.

The complexity of today's networks requires tools that help spot IP-related problems. SolarWinds® IP Address Manager (IPAM) provides you with the flexibility to monitor the following:

- 1. IP conflicts.
- 2. DHCP subnets and scopes for IP address pool depletion.
- 3. DNS forward and reverse record mismatches.
- 4. IPAM configuration change events.

The following steps help you quickly configure and set alerts in IPAM.

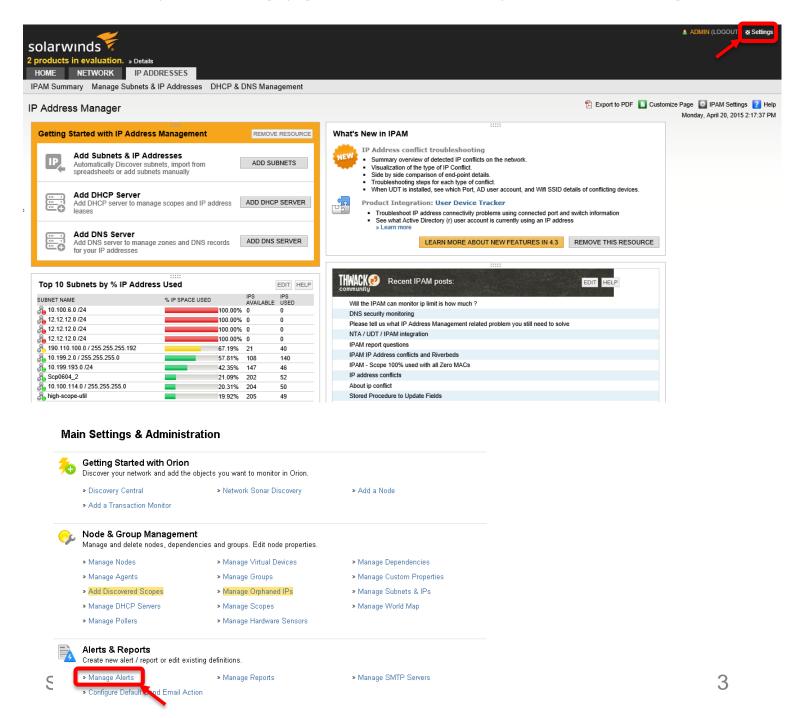




Configuring alerts in IPAM

IPAM provides you with the flexibility to create alerts through an easy-to-use Web interface. The following sections provide step-by-step instructions for configuring alerts.

To begin the configuration process, click the Settings link at the top right corner of the IPAM Web interface. This opens the Settings page. Under the Alerts and Reports section, click Manage Alerts.





To create an alert

The Add New Alert wizard in IPAM walks you through the process of setting up your choice of customized alerts.

Step 1: Click Add New Alert.

Admin 🕨 Alerts & Reports 🕨					Active Alerts H
Manage Alerts					
Alert Manager Action N	ronment are listed in the grid below. Ianager				
Group by:	Add New Alert Edit Alert 🖓 Duplicate & Edit 🐼 Enable/Di-	sable - 🔯 Export/Import -	X Delete	Search	
[No Grouping]	Alert Name 🔺	Enabled (On/Off)	Alert Description	Property to Monitor	Trigger Action
	Alert me and trigger an NCM action	OFF		Node	3 actions
	Alert me when a group goes down	ON 📃	This alert will write to the event log when a group goes d	Group	2 actions
	Alert me when a group goes into warning or critical state	ON 📃	This alert will write to the event log when a group goes in	Group	2 actions
	Alert me when a managed node has not been polled duri	🔲 OFF	Alert me when a managed node has not been polled duri	Node	Send an Ema
	Alert me when a managed node last poll time is 10 minutes	🔲 OFF	Alert me when a managed node last poll time is 10 minu	Node	Send an Ema
	Alert me when a multicast routing group goes down	OFF OFF	Alert me when a multicast routing group goes down	Multicast Group Nodes	NetPerfMon B
	Alert me when a multicast routing group has different sta	ON 🔲	This alert is triggered when any multicast group at node	Multicast Group Nodes	NetPerfMon E
	Alert me when a multicast routing group traffic gets lowe	r 🔲 OFF	This alert is triggered when traffic in bps on specified mul	Multicast Group Nodes	NetPerfMon E
	4				Þ

Step 2: Enter alert properties, such as alert name, description, severity, etc. Click Next.

Add New Alert Exocerties Trigger condition > reset condition > time of day > trigger actions > reset actions > summary >	
1. Alert Properties	
Name of alert definition (required) P Address Conflict	
Description of alert definition Depoiedo Illange aint page.	
Trigger an alert when there is an IP address conflict in the network	
Enabled (On/Off)	
Evaluation Frequency of Alert Evaluate the trigger condition every 1 minutes Berkhardstrigger condition of the de estilation increase.	
Severity of alert Critical v ()	
Alert Custom Properties (1) Aktourtm properties regiver organize your created alert of Allowated alert out the properties are listed below. To one ale a rew on the property thry our alerts go to a Hanage Curten Properties Comments: Any contrast is about the Alert	
Alert Limitation Category Restrictaces & b is all rib for account with the selected alert limitation (No Limitation)	
Share: 🛅 🖬 🔛	HEXT CANCEL



Step 3: List any nested conditions that must be met before the alert is triggered.

d New Alert - "IP A	Address Conflict"	
PERTIES 📏 TRIGGER COND	IDITION RESET CONDITION TIME OF DAY TRIGGER ACTIONS RESET ACTIONS SUMMARY	
2. Trigger Condition Trigger condition is sim I want to alert on: IPAM IPAddress Conflict	nple condition or set of multiple nested conditions which must be met before the alert is triggered. » <u>Learn more</u>	
The scope of alert: () All objects in my env Only following set of	vironment (Show List)	
The actual trigger cond	dition:	
Trigger alert when –	All child conditions must be satisfied (AND)	
	IPAM IPAddress Conflict v Active Conflicts v is equal to v 1 X	
Condition must exist f	for more than minutes V	
H Advanced options		
Import Export		
		BAC NEXT

Step 4: You can set a reset condition for the alert. Otherwise, choose the option to trigger the alert every time the condition is met.



Step 5: Set the time for the alerts to be active.







Trigger actions are executed when the trigger conditions are satisfied. For example, the trigger action for an IP conflict alert would be to send out an email alert when the trigger condition of detecting duplicate IP addresses is 'True'.

Add New Alert - "IP Address Conflict"			
PROPERTIES > TRIGGER CONDITION > RESET CONDITION > TIME OF DAY > TRIGGER ACTIONS > RESET ACTIONS	SUMMARY S		
5. Trigger Action			
When the trigger condition is met the following actions in following order will be executed. You can a	lso specify the escalation behavior if the alert is not being acknowledged in certain time.		
»Learn more about Actions and Escalation			
Message displayed when this alert is triggered Displaydor Allaths aints pay-insonos and or Alstöchtlik pays. This message can be reteredated for email action.			
\${N=Aerting;M=AertName} was triggered.		lisertV	/artable
Trigger Actions:			
No action added yet	Add Action		
Copy Actions To Reset Actions Tab			
		BACK NEXT	CANCEL

Step 6: Choose the required action to be executed when the alert is triggered, and click Configuration.

ect	action you want to execute	
	Action	Description
q	, Change Custom Property	Changes a Custom Property of Network Object when the Alert is Triggered or Reset
1	Dial Paging or SMS Service	Send a Page, SMS or Beeping message via NotePage
6	Email a Web Page	Send an Email message that contains a Web Page
	Execute an External Program	Execute a program when the Alert is Triggered or Reset
ſ	Execute an External VB Script	Execute a VB Script file when the Alert is Triggered or Reset
C	Execute an NCM action	Backup running config, execute config script and show last config changes
Ę	Log the Alert to a File	Logs the Alert to a text file
G	Log the Alert to the NetPerfMon Event Log	Log the Alert in the Network Performance Monitor Event Log
ĸ	Play a Sound	Play a Sound when an Alert is Triggered or Reset
2	Send Net Message	Send a Windows Net Message
6	r Send SNMP Trap	Send SNMP Trap when the Alert is Triggered or Reset
Ē	Send a GET or POST Request to a Web Server	Interface with other applications via HTTP GET or POST
Ę	Send a Syslog Message	Send a Syslog Message when Alert is Triggered or Reset.
	9 Send an Email/Page	Send an E-Mail message via an SMTP Server
ę	Set Custom Status	Set a Custom Status for a Node Object (advanced)
B	Text to Speech Output	Speak a phrase using Text-to-Speech when an Alert is Triggered or Reset
ß	Windows Event Log	Log an entry in the Windows Event log





Step 7: Configure the alert action and include other execution settings as mentioned below, and click Add Action.

Configure action: Log the Alert to a File	×
Name of action IP Conflict Log	
 Log to File Settings 	
Alert Log Filename \${N=Generic;M=DateTime;F=DateTime} For example, cologitorile totwhere colus the disk on your mails Orion poller. File Size 5 MB Maximum file size (In megabyles, 0 = uslimited) Message An LP conflict has been detected	Vartable
luse rt Variable	
Time of Day	
Execution settings	
ADD ACTION	CANCEL

This completes the Trigger Actions step in the Add New Alerts Wizard.

New Alert - "IP Address Conflict"				
ERTIES > TRIGGER CONDITION > RESET CONDITION > TIME OF DAY > TRIGGER ACTIONS > RESI	SET ACTIONS SUMMARY			
. Trigger Action				
"hen the trigger condition is met the following actions in following order will be executed.	. You can also specify the escalation behavior if the alert is not being acknowledged in certain time.			
earn more about Actions and Escalation				
lessage displayed when this alert is triggered				
splayed on All actue alerts page/resource and on Alert details page. This message can be reused also for email action.				_
N=Aerting;M=AertName} was triggered.				hsertVariat
			//	2
gger Actions:				
Escalation Level 1 (When the alert is triggered, all actions in this level fire.)				;
ACTION TITLE	60	п со	PY SIMULATE	DELETE
🗄 🖷 IP Conflict Log 👁	é	F	1 7	×
•	Add Action			
	7.0 7.001			
	Add Escalation Level			
	Add Escalation Level			
CopyAutous To ResetAutous Tab	Add Esculation Level			
opy/Actions To Reset Actions Tab	Add Esculation Level			
opyActions To ResetActions Tab	Add Esculation Level		BACI N	вт





If there is a reset condition specified earlier, the reset actions are specified here.



Finally, review the specified details in the Summary view, and click Submit.

VERTIES > TRIGGER CONDITION > RESET CONDITION > THEOF DAY > TRIGGER ACTIONS > RESET ACTIO		
7. Summary of Alert Configuration Please review the alert configuration before saving		
lame of alert: P Address Conflict	Edit	
lescription of alert: rigger an alert when there is an IP address conflict in the network		
ype of Property to monitor PAM IPAddress Conflict		
Enabled(On/Off): DN		
valuation Frequency of alert: very minute		
everity of alert: ritical		
let Custom Properties: (1) omments:		
lert Limitation Category o Limitation		
rigger Condition: e actual trigger condition: AM IPAddress Conflict - Active Conflicts - is equal to - 1	Edit	
eset Condition: ever	Edit	
me of Day schedule: ert is always en abled	Edit	
igger Action: scalation Level 1 1. ∰ IP Conflict Log ●	Edit	
eset Action: o reset action specified	Edit	
Alert Integration		
		This start would be immediately triggered on 6 object() to ope if this behavior is not expected, by to adjust the trigger condition





You have successfully created your network's sample alert for IP conflict notification. You can easily create, edit, duplicate, enable, disable, export, import, and delete alerts from the Manage Alerts view.

,	ur environment are listed in the grid below.						
IP Address Conflict ale							
Alert Manager 🛛 Acti	on Manage						
roup by:	Add New Aleri 🥜 Edit Aleri 🔯 Dupikate & Edit 🐼 Evable/Dis	able + 📋 🎲 Export/Import + 📋	K Dekte			Search	
No Grouping]	Alert Name -	Enabled (On/Off)	Alert Description	Property to Monitor	Trigger Action(s)	Owner	Type
	High Transmit Percent Utilization with Top Talkers	ON	This alert writes to the SolarWinds event log when th	Interface	2 actions		User-Defi
	High Transmit Percent Utilization(2)	ON	This alert writes to the SolarWinds event log when th	Interface	NetPerfMon Event Log : Interface \${NetObje		User-Defi
	High Virtual Memory Utilization with Top 10 Process	es OFF	This alert reports the percentage of virtual memory b	Volume	2 actions		User-Defi
	IOS Image Family Change	OFF		Node	0 actions		User-Defi
	IOS Image Family Change(2)	OFF	This alert will write the NetPerfMon event log when t	Node	2 actions		User-Def
	IOS Version change	OFF		Node	0 actions		User-Defi
	IOS Version Change(2)	OFF	This alert will write to the NetPerfMon event log anyt	Node	2 actions		User-Defi
	☑ IP Address Conflict	ON	Trigger an alert when there is an IP address conflict i	IPAM IPAddress Con	IP Conflict Log	admin	User-Defi
	NTA: CBQoS Drops	OFF	CBQoS Drops writes to the SolarWinds event log wh	NetFlow CBQoS Pol	NetPerfMon Event Log : CBQoS \${StatsNam		User-Defi
	NTA: CBQoS Post-Policy	OFF	CBQoS Post-Policy writes to the SolarWinds event Io	NetFlow CBQoS Pol	NetPerfMon Event Log : CBQoS \${StatsNam		User-Defi
	NTA: CBQoS Pre-Policy	OFF	CBQoS Pre-Policy writes to the SolarWinds event Io	NetFlow CBQoS Pol	NetPerfMon Event Log : CBQoS \${StatsNam		User-Defi
	Tok CPU	ON E		Node	2 actions	admin	User-Defi
	VoIP - Infrastructure Node is Down	OFF	This alert triggers when a node is other than up and	VoIP Infrastructure	2 actions		User-Defi
	VoIP - Rejected Gateways > 5%	OFF	Trigger when the percentage of rejected gateways ri	VoIP Call Manager	2 actions		User-Defi
	VoIP - Rejected Phones > 5%	OFF	Trigger when the percentage of rejected phones rise	VoIP Call Manager	2 actions		User-Defi

For easy viewing and manageability, group alerts by object type, trigger actions, owner, etc. Some of the default alerts available for IP address management are:

- DHCP scopes overlapping with existing IP addresses.
- IP conflicts in the network.

Share: 🗓 🖬 💌

- High DHCP scope utilization monitoring.
- High subnet utilization monitoring.

IP Address Conflict alertwas successfully or	eated.						
Alert Manager Action Manager							
Group by:	📲 Add New Aleri 🥜 Edit Aleri 🔯 Duplicate & Edit 👩 Evabl	k/Disabk + 🔯 Export/Import + 🕽	Coekte			Search	
Object Type	Alert Name -	Enabled (On/Off)	Alert Description	Property to Monitor	Trigger Action(s)	Owner	
All (82)	A 📃 High DHCP Scope Usage Monitoring	ON	This alert will write to IPAM event log when a scopes	IPAM Networks	Execute program : IPAM\SolarWinds	IPAM	
Auditing Event (1)	High Subnet Usage Monitoring	ON	This alert will write to IPAM event log when a subnet	IPAM Networks	Execute program : IPAM\SolarWinds	IPAM	
Froup (2)							
Hardware Sensor (1)							
nterface (9)							
P. SI. A. Osocratico, (2)							
PAM DHCPScopes Overlapping (1)							
PAM IPAddress Conflict (2)							
PAM Networks (2)							
fulticast Group Nodes (4)							
lode (18)							
letFlow CBQoS Policy Metric (3)							
olling Engine (1)							
DoE Application (7)							
loE Application (per node) (2)							
outing Neighbors (1)							
oIP Call Manager (9)							
oIP Infrastructure (1)							
ore milastructure (1)							
17	4						
VoIP Phone (5)	↓ ↓ ↓ ↓ Page 1 of 1 > > > > > > Number of Hems pe						q hems1-2∈



The Action Manager tab allows you to manage the actions that have been created for various alerts.

age Actions						Norday	, April 20, 2015 4
	to modify multiple alert actions at once. Each alert action that is adde	d to the system is lis	ted below. Add more alert act	ions using the Add/E	dit Alert Wizard.		
t Manager Action Manager							
o by:	🥜 Edit Action 🔯 Test 🚳 Enable/D Isable 🗸 💥 Delete					Search	
rouping]	Action Name *	Enabled (On/Off)	Action on Alert	Action Type	Assigned Alert	Time of Day Schedule	Environm
	AlertLog	ON	WriteToFile	Trigger Action	Tok CPU	Controlled on the alert le	Alerting
	🔲 Email a Web Page (High Receive Percent Utilizatio	ON	EmailWebPage	Trigger Action	High Receive Percent Utilization with Top Talkers	Controlled on the alert le	Alerting
	📃 Email a Web Page (High Transmit Percent Utilizatio	ON	EmailWebPage	Trigger Action	High Transmit Percent Utilization with Top Talkers	Controlled on the alert le	Alerting
	Execute an NCM action	ON	NomAlertAction	Trigger Action	Alert me and trigger an NCM action	Controlled on the alert le	Alerting
	Execute an NCM action	ON	NomAlertAction	Trigger Action	Alert me and trigger an NCM action	Controlled on the alert le	Alerting
	Execute program : APM\SolarWinds.APM.RealTime	ON	ExecuteExternalProgram	Trigger Action	High CPU Utilization with Top 10 Processes	Controlled on the alert le	Alerting
	Execute program : APM\SolarWinds.APM.RealTime	ON	ExecuteExternalProgram	Trigger Action	High Virtual Memory Utilization with Top 10 Processes	Controlled on the alert le	Alerting
	Execute program : APM\SolarWinds.APM.RealTime	ON	ExecuteExternalProgram	Trigger Action	High Physical Memory Utilization with Top 10 Proce	Controlled on the alert le	Alerting
	Execute program : IPAM\SolarWinds.IPAM.EventLo	ON	ExecuteExternalProgram	Trigger Action	Alert me when DHCP Scopes Overlap with an existin	Controlled on the alert le	Alerting
	Execute program : IPAM\SolarWinds.IPAM.EventLo	ON	ExecuteExternalProgram	Reset Action	High DHCP Scope Usage Monitoring	Controlled on the alert le	Alerting
	Execute program : IPAM\SolarWinds.IPAM.EventLo	ON	ExecuteExternalProgram	Trigger Action	High DHCP Scope Usage Monitoring	Controlled on the alert le	Alerting
	Execute program : IPAM\Sola/Winds.IPAM.EventLo	ON	ExecuteExternalProgram	Reset Action	High Subnet Usage Monitoring	Controlled on the alert le	Alerting
	Execute program : IPAM\SolarWinds.IPAM.EventLo	ON	ExecuteExternalProgram	Trigger Action	High Subnet Usage Monitoring	Controlled on the alert le	Alerting
	Execute program : IPAM\Sola/Winds.IPAM.EventLo	ON	ExecuteExternalProgram	Trigger Action	Alert me when there is a IP Address Conflict based o	Controlled on the alert le	Alerting
	IP Conflict Log	ON	WriteToFile	Trigger Action	IP Address Conflict	Controlled on the alert le	Alerting
	NetPerfMon Event Log : \${AuditEventMessage}	ON	WriteToNPMEventLog	Trigger Action	Alert me when a node was deleted	Controlled on the alert le	Alerting
	NetPerfMon Event Log : \${N=SwisEntity;M=DHCPCo	ON	WriteToNPMEventLog	Trigger Action	Alert me when DHCP Scopes Overlap with an existin	Controlled on the alert le	Alerting
	4		•		· ·		

Specify custom SQL and SWQL alerts in the trigger condition for creating advanced alerts. Use IPAM to create alerts and be notified before things go wrong. Integration with SolarWinds® User Device Tracker (UDT) gives you even more options to set alerts on users and devices on the network.

The Summary page displays all alerts and events.

	ed with IP Address	REN	/OVE RESO	URCE	Top 10 Subnets	with Tr	ransient Ad	idresses			EDIT HELP	DNS Recor	ds Misı	natch	Search		<u>,</u>	EDIT HELP
Manager				1000	SUBNET NAME		51	P SPACE USED	5	AVAILAS	BLE USED	ONS SERVER	ONS ZONE	CLIENT HOST	NAME	P IN PWD 20	ONE IP	IN BWD ZONE
					A 10.199.24.0				100.00%		0	lab-vm01-texto	lab.tex	(inter-aus-apr	n-devilabitex.	10.199.1.53	10	199.1.235
Add	Subnets & IP				Se PXEclients		-		100.00%	0	117	lab-vm01-texto	lab.tex	Bab-exp-clu	s-01 Jab tex.	0.199.1.141	10	0.199.1.83
Addr	resses				a 10.199.1.0				71.88%	72	94	lab-ym01-texto	lab ter	ab-orom-0		10.199.1.94	10	199.1.230
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scopes	es and IP address leases				A 10.199.5.0		-		24.22%	97	24				1010			
-				_								Top 10 DH	CP Scor	es by Utili	ization wit	h Split		ED/T HELP
Add	DNS Server											Scopes						
	INS server to manage zones				IPAM Reports						EDIT HELP							
	INS records for your IP	ADD	DNS SERVE	ER	IPAM - All available IP A	ódresses						SCOPE >> REL/	TED P	ERCENT IPS	SCOPE IPS USED /	SUBNET USED / AVAILAS	T IPS	SCOPE IN SUBNET
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				_	IPAM - All used IP Addre	isses						Conton	concepta	*****	2/0	2/0		
				and a second sec	IPAM - All Subnets													
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Top 10 Subne	ets by % IP Address U	sed	EDIT	HELP								Top 10 DH	CP Scop	es by Utili				EDIT HEU
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	s IP SPACE USED		EDIT ABLE USED 251			vents	11	1311			EDIT] [HELP]	SCOPE NAME		96 II	ization		AVALAS	EDIT] HEU sle Used 2
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BUBNET NAME 192.168.0.0 2.10.10.100.0 2.10.199.24.0 2.10.199.10.0	5 by % IP Address U 5 IP SPACE USED 1001 1001 1001 1001	198 AVAIL 00% 0 00% 0 00% 0 00% 0	ABLE USED 251 2 0 253	_	IPAM Last 250 Events	GUEST	The subnet '10. Display Name to The subnet '10. Display Name to The subnet '10. Display Name to	199.15.0 (10.199 to '10.199.16.0' 199.16.0 (10.199 to '10.199.15.0' 199.9.0 (10.199 to '10.199.8.0'	9.16.0 /24)' 1 7.0 /24)' fiel	leids have i ds have be	been changed: been changed: en changed:	CUT1 CUT1 CUT3 CUT3 CUT3 CUT4 CUT2		96 I	ization	100.00% 100.00% 80.00% 50.00% 45.45% 40.00%	0 4 3 24 30	253 15 3 17 20
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Top 5 reasons to use SolarWinds IPAM

- Efficiently manage IPv4 and IPv6 address spaces together.
- Ability to automatic propagate all DHCP and DNS changes made via IPAM to the ISC DHCP and BIND servers.
- Integrated monitoring and management of your Microsoft[®], Cisco[®], and ISC DHCP as well as Microsoft and BIND DNS servers.
- Active monitoring and preventive alerting when a subnet nears full utilization, or if there are IP conflicts in the network.
- Ability to delegate IP management tasks with team and role-based permissioned access.

Seamlessly integrate SolarWinds IPAM into your existing DHCP and DNS environments quickly and easily in about an hour.

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